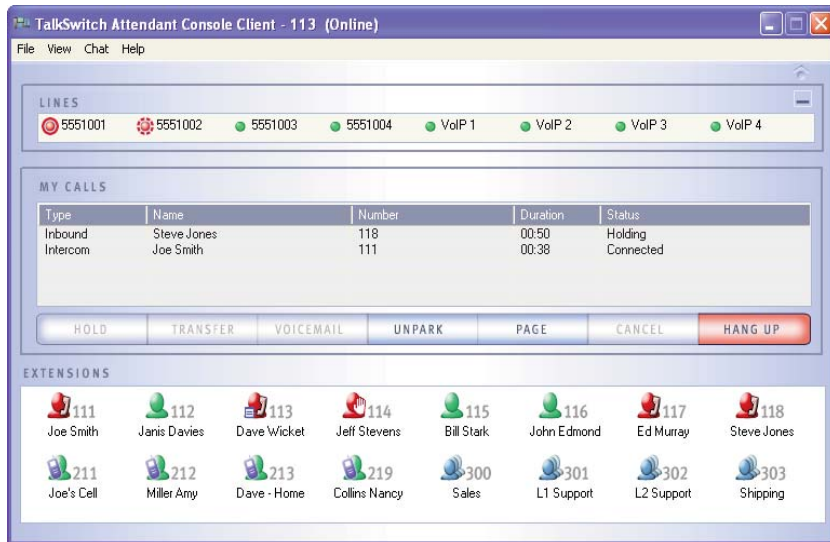


Extra power for your phone

TalkSwitch Attendant Console gives you the power to see and control your calls right on your PC. It's a whole new set of superpowers that will change the way you use the phone.



Not your mild-mannered, garden-variety attendant console

TalkSwitch Attendant Console was designed to replace the standard old telephone hardware consoles that receptionists have been using for years. Ours is software, which gives it some distinct advantages:

- **Better value:** TalkSwitch Attendant Console does more and costs less than most hardware consoles.
- **Zero footprint:** it's not hardware, so it doesn't take up any room on your desk.
- **Obsolescence-proof:** hardware ages and breaks down. TalkSwitch Attendant Console? Nope.

- **One for all:** one licence per site covers all users, so everybody in your office gets the full application. What hardware console can do that?

What's new in 1.1?

- Drag and drop transfer to remote extensions or ring groups
- Auto discovery of Communications manager and TalkSwitch
- Parked call visibility and management
- Mouse-over call information
- Display preferences
- Call and chat notification sounds
- Chat presence
- Automatic login

Every user in the office?

Absolutely. Good thing, too, because as soon as they see its user-friendly interface, everybody is going to want one. Sure, receptionists use it the way they would a hardware console — transferring calls and monitoring lines. But TalkSwitch Attendant Console brings its mighty superpowers to all your users.

- **See your calls:** you get caller ID, number, duration and status and whether a call is internal, inbound or outbound.
- **Manage queues and parked calls:** see the calls lined up for you, answer the important ones first and transfer the rest to someone else. View and grab calls from a list of parked calls on the system.
- **Touch your calls:** now this is power — drag and drop your calls directly to other extensions, remote extensions or ring groups, or send a call to voicemail, all without even touching your phone.
- **See your lines:** Need to monitor your lines or VoIP trunks? Choose to view line status and you'll see which are in use or ringing, and whether you're wasting money on under-used lines.
- **Unobtrusive:** Attendant Console can be configured to be always on top, or simply pop up at the bottom corner of your screen when a call comes in, so you can keep working and not worry about real estate on your screen.

